



To: Verizon Partners

From: Verizon Global Supply Chain

Verizon continues to closely monitor developments related to the current outbreak of the novel coronavirus, known as COVID-19. Our Crisis Management teams have been activated since the outbreak emerged, and we're continuing to follow global and local Government and public health recommendations to safeguard our customers and our employees as we work to support customer operations and maintain overall network connectivity.

Verizon has recently updated its policies with respect to individuals who are recovering from COVID-19. An individual who has recovered from COVID-19 may re-enter Verizon's workspaces after the following conditions are met:

- The individual has had no fever for at least 72 hours (without the use of medicine that reduces fevers);
- The individual's other COVID-19 symptoms (e.g., dry cough, shortness of breath, nausea, loss of smell/taste) are no longer present; and
- At least 21 days have passed since the individual's symptoms first appeared or the individual had a positive COVID-19 test result (whichever is later).

Until these conditions are met, your personnel with COVID-19 must not enter Verizon's premises. We will be closely monitoring CDC and other guidance on this issue. We will modify these criteria as appropriate and inform you of any changes.

If you have any subcontractors working on any Verizon project, you must provide these instructions to the subcontractor and make clear to them that all of the requirements set out in this letter apply to you and your personnel as well as to subcontractors and subcontractor personnel.

If you have any questions about this, please contact our crisis management team at [covidgemc@verizon.com](mailto:covidgemc@verizon.com)

Thank you,

*James J. Gowen*

**James J. Gowen**

Vice President- Global Supply Chain & Chief Sustainability Officer

O 9085593407

[1 Verizon Way](#)

[Basking Ridge, New Jersey 07920](#)